

First State Bank
Electronic Statement(s)/Notice(s) Delivery
Terms and Conditions

First State Bank provides eDocs (electronic statements and notices) free of charge. First State Bank has the right to institute or change the fees for eDocs upon thirty days prior written notice to you. In addition, First State Bank has the right to amend these terms and conditions from time to time providing you with notice of the amended terms and conditions.

You agree to waive and release any claims against First State Bank arising out of or that may in any way be related to the use of eDocs, except for those claims resulting solely from the negligent acts or omissions of the Bank. You agree that you are solely responsible for any loss due to use of eDocs by you, any authorized user, or any unauthorized user or recipient who gains access to eDocs through your computer or information obtained directly or indirectly from you.

You must be a First State Bank Online Banking customer to enroll for eDocs and have at least one First State Bank account. Adobe Acrobat Reader is required to open and view your statement(s)/Notice(s)*. To download the latest version of Adobe Acrobat Reader®, [click here](#). We also recommend that you use the latest browser version available that supports 128 bit SSL Encryption.

**Acrobat and Reader are registered trademarks of Adobe Systems Incorporated in the United States and in other countries. THIS PRODUCT IS NOT ENDORSED OR SPONSORED BY ADOBE SYSTEMS INCORPORATED, PUBLISHER OF ACROBAT READER.*

Notices for eDocs (statements and notices) will be sent to the email address that's on file with First State Bank. You must maintain a current email address for First State Bank Online Services to ensure proper document delivery.

Your First State Bank Online Banking ID and Password are your keys to eDocs. It takes both identification keys to gain access. No one representing First State Bank will ask for your Password. You should never give your Password to anyone who asks for it in an email or by phone or anyone else who you do not want to have access to your account.

Statement(s)/Notice(s) can be printed or saved to a file on your computer for easy storage. Sufficient electronic storage capacity would be required on your computer's hard drive or other data storage unit and should be saved in a secure location to maintain privacy. eDocs remain available online for 24 months.

You have the option to receive check images with your electronic statement.

If you prefer to receive paper statements after consenting to receive electronic statements and submitting your request online, you may return to paper statements at any time by logging into your online banking account and deselecting your account(s) on the STATEMENTS tab. Any applicable fees regarding paper statements will apply going forward.

You may contact us by email at DigitalSupport@FirstState.Bank or by phone at 940-665-1711 or 833-372-2265. Because some statements may have already processed electronically, you may not be able to withdraw your consent to process those statements electronically. However, you may withdraw your consent to receive future statements electronically at any time by contacting us by one of the methods described above.